

CIDI Newsletter

3rd Quarter 2014

Special points of interest:

1. CIDI has signed a new project about Health & advocacy funded by USAid which will be implemented soon.
2. Our project Miserior has carried out a project visit of all WASH activities by a German representative Mr. Rainer Eckhard
3. Our WASH project Kuwasem was finalized successfully and CIDI has applied for a continuation.

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CIDI is implementing Client Charters as a form of social contracts by Simon Dembe

CIDI received funding from the Democratic Governance Facility (DGF) to implement a Social Accountability project code named Teso –Karamoja Social Services Accountability Project (TEKASSAP) alongside six local partners. The project has a goal of improving accountability, responsiveness and effectiveness of Government and Service Providers to Social service delivery in Teso and Karamoja regions. The project is implemented in five Districts, 10 sub counties and 60 parishes with special focus on sectors of Health, WASH, Education and Roads. CIDI is supporting the process of developing and disseminating client charters for the Districts.

The Client Charter is a social contract between a service provider organization or agency and the recipients of its services. The Charter specifies the anticipated and desired standards of service delivery and sets out feedback and complaint-handling mechanisms, including channels of communication. It helps to strengthen good governance and promotes transparency and accountability. It also ensures transparency, accountability and responsiveness towards the people and stakeholders.

The decreasing government expenditure in public social sectors and the ever increasing demand for services by the citizens has necessitated the involvement of the wider citizenry in engaging in monitoring the utilization of the available limited resources



Picture left

Dialogue Meeting with Katakwi District stakeholders to generate issues that will inform the client charters.

for public service delivery. Moreover, it is in the interest of government – both at the national and sub-national levels to ensure that the limited available resources are used efficiently for improved service delivery.

CIDI has facilitated ten (10) day dialogue meetings in the Districts of Amuria, Katakwi, Napak, Moroto and Nakapiripirit to start on the process of developing client charters. The aim of the dialogues was to generate issues that would inform the development of client charters. During the dialogue meetings, CIDI discovered that some Districts like Moroto and Nakapiripirit had client charters but the gap was on dissemination for the rest of the Districts.

Going forward, CIDI has hired a consultant who will work closely with the respective District Local Governments to go through the process of formulating the client charters as well as support in the dissemination and printing. A select task committee from each District has been instituted to work with the consultant. The final product will be approved by the council and endorsed by the Chief Administrative Officer and the District Chairperson.

Citizens are triggered to take action in improvement of WASH Service delivery

by Hellen Kasuja Deputy Executive Director

As the old Chinese saying goes, a journey of a thousand miles starts with one step, so was the first step in July 2014 of the communities of Banda, Bukoto1, Mbuya 1 and Luzira wards in Nakawa Division Urban council, KCCA when they were introduced to advocacy as a tool for improving WASH service delivery in the communities where they live.

The communities in these wards are largely poor families who have not been able to participate in their own development as echoed by one VHT, Shakira Munabi, " We have not been in position to participate in most of the development processes because we are not provided with an opportunity to participate. Even opportunities like village meetings and PDC's are no longer there this has greatly limited us " Councilor who seats on the Urban division council; "It is hard to participate these days in some of the development KCCA has centralised everything. We cannot access budgets, contracts and



Names of project coordinator and secretary are listed on a flipchart by CIDI Project Officer Joannita

This is set to change as CIDI in partnership with KCCA with support from the Danish People's Aid (DPA) has intervened in this area with the Citizen's Action on Water Sanitation and Hygiene (CA-WASH) project. The overarching development objective of the project is to contribute towards increased citizen's engagement and duty bearers' responsiveness for improved WASH service delivery in the four wards of Nakawa by the end of March 2017.

The process has been kicked off with the formation of community advocacy committees in the four wards who are meant to trigger other community members into action. For example by leading the processes of prioritizing the community needs, formulate an advocacy agenda and engage duty bearers in as far as WASH is concerned in their areas.

The Village Health Teams are well placed in promoting improved hygiene behaviors in the communities. After introducing them to the basic tenets of good governance namely participation, transparency and accountability; a team of five members was elected by

News from - Training Centre for Gardening and Landscaping by Ekkhard Spiegel TA

After a year of efforts our second year students sat all for final exams under the supervision of DIT (Directorate of Industrial Training). All of our students did well and we wait impatiently for the announcement of the results by the Ministry of Education and Sports under the DIT.

During the last semester one of our students designed a low maintenance palm garden. Through common effort we could finish that little masterpiece recently. Even though planting is still going on, we are proud to show it to all our visitors.

Here at CIDI – Training Centre the new semester is going to start in September. We, the staff of the Training Centre, are all looking forward to a new and successful year of training and teaching and we wish all our new students a good start and the endurance needed to continue their studies!



Picture left: New Students at School. Picture above: Finished Palm garden

A dream comes true- a coffee huller for Lwanda County

by Godfrey Lubinga, Team Leader Rakai Office

In her bid to increase farmers' incomes, CIDI decided to promote bulking and collective marketing of farmers' produce especially coffee through their associations. Farmers from Lwanda subcounty and Lwanda producers and marketing association were allocated to add value to the project. The members of the association should construct a structure where to install the coffee huller as part of their contribution. After completion of the structure the delivery of the coffee huller was fulfilled.

Through advocacy and other resource mobilization skills, farmers from Lwanda producers and marketing association have been able to construct the structure that is now housing the coffee huller. They have been able to connect hydro electric power to the factory which at first they thought they could not manage. Resources were mobilized through buying of shares, soliciting for donations and holding fundraising functions.

This made their dream come true because what they thought was not manageable before and those farmers who were hesitant to join the struggle have now picked interest and they have started buying shares. This has raised membership from 296 to 345 and in July 2014, 12 tonnes of quality coffee were sold by the farmers through their association.

Pictures left: *The CAPCA Liaison officer delivering a speech during the launch of the coffee processing plant and Second left: CIDI Signpost as memory for commissioning through Executive Director*



Enhancing collective marketing through Soya beans production

By Sam Lukanga ,Team Leader Soroti Office

The major targets of the Uganda Governance and Poverty Alleviation Program (UGOPAP) include among others: bulk production, value addition, collective marketing, lobbying and advocacy, improved household incomes, and food security. Whereas the food security target is almost an achieved target, with about 85% of the targeted households reported to be food secure at least by 2012, the rest of the targets are yet to be achieved. The program team has held discussions with a partner known as ACILA Enterprises Limited. ACILA has supported the CIDI' s farmer association of Tubur Sub County by providing them with inputs for bulk production of the White sorghum, commonly known as Epuripuri.

At the time of harvest, the association was able to sell up to 22,526kgs of produce to ACILA, fetching 16,894,500 shs. ACILA Enterprises has also signed a LOP with Nile Breweries for her to supply Epuripur produce. For this season, ACILA is expected to supply a total of 240 tones, and this alone will give our farmers an assurance for a ready market

ACILA Enterprises has reached an understanding with SESACO Uganda, and had secured to supply 500 tons of soya beans by the end of January 2015. The SESACO market is using farmers of Asuret Community Integrated Farmers Association (ACIFA) as a pilot to effect the bulking of soya beans in Eastern Uganda. On the 4th August 2014, a team from SESACO and ACILA made a fact finding mission to where they promised a ready market for soya bean, on condition that the association can produce up to 80 tons, just as a minimum per season..

The association members have agreed to go back each to their respective farmer groups and mobilize themselves for this cause. The strategy is to ensure that at least a minimum of 10 farmers in each farmer group can produce 25 tons of soya, then about 100 farmers from all the 10 farmer groups will be able to produce 250 tons of soya beans. This can be a big success both for the farmers and CIDI. The initiative will then be extended to all the other associations in the other sub counties.



A one acre garden of soya bean by the vice chair person of Agro-based Otaaba Farmer Group; Mr. Joseph Ediau

Staff news

The new School manager Mrs. Maria Kaweesa is now in charge for managing and following Mr. Martin Okello

Mr. Eckhard Spiegel from Germany is the new TA at School of Gardening provided by AgeH

Ms. Tasha Akankwasa left to Europe for further studies. We wish her good luck

Our staff Hellen Apecho has give birth to a new baby boy

Our TA from Horizont3000 Dr. Mark Nadjafi has introduced his Ugandan Lady Vanessa in a big celebration which was attended by many CIDI staff. A civil court wedding was following shortly after. We are proud of him.

Our new School of Gardening Website was released and is now accessible:

www.cidigardeningtc.org